Extended Day Only Unit
(23 hour Surgical Unit)
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KEY PROBLEM

Pre Admit
- Incorrect Admission Type by Surgeon
- Not all Patients Attend Pre Admission clinic
- Personal Section Not Adequately completed
- Patient Education Not Commenced
- Co-Morbidities Not identified
- Transport Issues

Admit
- Medical outliers Occupying Beds
- NEST V NEAT
- Variances in Medical Condition
- Awaiting Medical Review
- Pain Issues
- Decrease in Medical Governance on Weekends
- Cultural/language barriers

Discharge
- Patients Need Discharge Summary BEFORE they leave the Ward
- Transport Issues
- Patient Not Suitable For The Transit Lounge
- Patient Not Educated/ Informed Of 10am Discharge
- Transit Lounge Not Staffed
- Resistance Of Nurse Initiated Discharge

The Health Roundtable
AIM OF THIS INNOVATION

Project Goal:
To facilitate safe early discharge of appropriate 23 Hour Surgical patients by utilising a multi-disciplinary approach across the continuum of care at Coffs Harbour Health Campus.

Project Objectives

- Reduce length of stay
- Reduce cancellation of surgery
- Ensure National Elective Surgery Targets (NEST) and National Emergency Access Targets (NEAT) are met
BASELINE DATA -

Qualitative
- 10 Patient interviews
- 15 Staff interviews
- Process mapping

Quantitative
- Data analysis
  - Surgical ward occupancy rate
  - Total surgical ward admissions
  - Total number surgical bed days
  - Cancellation of surgery on DOS
  - Overdue CHHC long waits
- 10 Medical record audit
KEY CHANGES IMPLEMENTED

- All Patient present to the Pre-Admission Clinic
- Strict Extended Day Only Criteria are endorsed by the Executive Team
- Surgical HDU is Relocated
- Only Patients who meet the Extended Day Only Criteria will be admitted
- The Surgical Extended Day Only Unit is now a stand-alone unit within the Surgical Ward
- The Extended Day Only Unit is closed from 15.30 hours Saturday to accommodate appropriate patients from Monday’s theatre list
OUTCOMES SO FAR

- Evaluation planned June 2013
  - Occupancy rate
  - ALOS
  - Potential to expand DRG’s
  - Patient experience (PET’s)

- RESULTS NEED TO BE INSERTED
LESSONS LEARNT – One Slide

- What would you recommend to other organisations?

- NEEDS TO BE INSERTED