



Agenda

HRT2023 End of Life Care Program Workshop “Quality, communication and partnerships at end of life” 28 – 29th March 2023 The Lion Hotel, Adelaide

Tuesday March 28, 2023	
8.30 – 9.00am	Registration (<i>Arrival Tea and Coffee</i>)
9.00 – 10.30am	Welcome and Introductions
	EXPERIENCE – Making it happen INSIGHTS – Identifying the critical issues Thought starter – Quality, communication, and partnerships – the Link Nurse Project Kerri Grant & Melissa Bruno Northern Adelaide Local Health Network
10.30 – 11.00am	<i>Morning Tea</i>
11.00 – 12.45pm	INSIGHTS – Developing the burning platform for change Deep dive into the Quality of Dying Audit Key insights from comparative data
	COLLABORATION Data Drill Down – specific small group discussions on specific indicators and how to improve performance Recommendations for 2023 QoD episode inclusions
12.45 – 1.30pm	<i>Lunch</i>
1.30 – 3.00pm	COLLABORATION – Current state Deciding how transformational change can occur and develop a clear picture of the key issue/problem to address
	INSIGHTS Comfort Care Pathway; having a pathway place does it make a difference Toni Ashmore Senior Director, Innovation and Service Development Cancer and Ambulatory Support Canberra Health Services Share and Steal Marketplace Showcase of end-of-life care resources, tools, observation chart, pathways, brochures, bereavement care and ongoing support
3.00 – 3.15pm	<i>Afternoon Tea</i>
3.15 – 5.00pm	INNOVATION – Innovation Poster Presentations Innovation Poster Session – what can we learn Each Facility to highlight an Innovation project/s relating to EOLC.
5.00pm	<i>close</i>
6.30pm	Group Dinner (Optional) The Cellar Room, The Lion Hotel

Wednesday March 29, 2023	
8.30 – 9.00am	<i>Arrival Tea and Coffee</i>
9.00 – 10.30am	<p>Welcome and reflections from day one Discussion about topics for 2024</p> <p>INSIGHTS – Identifying the critical issues Communication and partnerships at end of life; Serious Illness Conversation guide Amber Davies AMBER and End of Life Care Facilitator Middlemore Hospital</p> <p>Dr Oleg Kiriaev Palliative Medicine Physician and Geriatrician Middlemore Hospital</p>
10.30 – 11.00am	<i>Morning Tea</i>
11.00 – 12.15pm	<p>SETTING THE STAGE Small group discussions re increasing confidence in end-of-life conversations, advance care planning and goals of care</p>
12.15 – 1.00pm	<i>Lunch</i>
1.00 – 3.00pm	<p>EXPERIENCE – Think Tank Identifying and addressing Key issues in relation to end of life care.</p> <p>COLLABORATION & INNOVATION Team action planning to develop a clear vision of the change activities that are needed. Work within your team to refine the Aim Statement and Action Plan for the upcoming year using local knowledge and inspiration from two days with your peers. Teams will briefly present their plans to the group for general improvement/discussion/suggestions by other teams.</p> <p>2024 QoD audit – 2023 process and inclusions Workshop – theme, where, when Summary and closing comments</p>
3.00pm	<i>Meeting Ends</i>