



Major Health Roundtable Meetings 2010

Topics for 2010

- ◆ **Improving Integration of Ambulatory Care Services**
*17/18 June 2010
Brisbane*
- ◆ **Improving Financial Measurement, Management and Accountability**
*19/20 August 2010
Sydney*
- ◆ **Reducing Clinical Incidents**
*14/15 October 2010
Melbourne*

The Health Roundtable will hold three major meetings in 2010 to help you:

- *Learn from leading experts across Australia and New Zealand plus international speakers*
- *Share the latest insights with each other on key issues in small group discussions and poster sessions*
- *Identify ways to accelerate innovations at your health service*
- *Collaborate on similar projects with other health services to share techniques, protocols, and implementation tactics*

Roundtable topics were identified at the November 2009 Review and Planning Session in Melbourne. Our team will work with each of the organisations subscribing to the Roundtable to ensure that the key issues for discussion are identified. Typically, we organise a short survey of all participating organisations to gauge how well each is performing on "good practice" measures. We also identify the leading experts from within our membership, and from overseas, to present "thought-starter" presentations.

The key part of each Roundtable, however, is the interactive discussion of the topics with your peers during the formal sessions and informally at the group dinner.

All Roundtable Meetings are Confidential "Members Only" discussions governed by our Honour Code:

- ◆ *No one may use the information to the detriment of another member*
- ◆ *No publication or release to third parties without the unanimous consent of all participants*



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The **Health Roundtable Limited** is a non-profit membership organisation which provides opportunities for health executives to learn how to achieve **best practice** in their organisations.

We promote international and multi-disciplinary **collaboration and networking** to share issues and solutions with each other in a confidential "high-trust" environment. We also collect and analyse activity and outcome data to help members identify **innovative differences** in operational practices.



Improving Integration of Ambulatory Care Services

17/18 June 2010

Brisbane

(Meeting Code HRT1010)

Key Benefits

- ◆ Quickly determine how your ambulatory care services and plans compare with your peers
- ◆ Share issues and innovations with your colleagues
- ◆ Develop practical action plans to improve your service over the next 6-12 months
- ◆ Speed innovation through collaboration

SUBSCRIBE



Select this activity on your 2010 Subscription Form and send it in by email or fax.

DEADLINE

1st February 2010

COST

\$A5,000 per Organisation plus GST (individual delegate venue fees are billed separately)

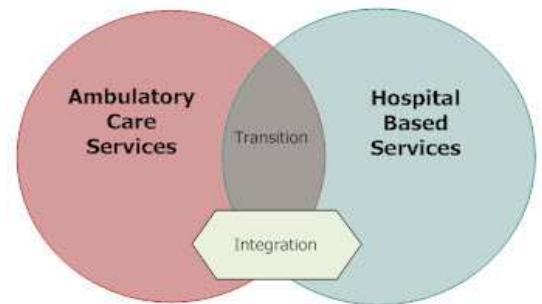
ENQUIRIES

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This Roundtable will develop key strategies to manage and integrate ambulatory care within the health service network

Key Issues to Discuss

- ◆ How do ambulatory centres integrate with the overall health service?
- ◆ What locations and funding approaches work best?
- ◆ How to transition patients into the community (inpatients and outpatients)?
- ◆ How do we improve care for patients in the community and keep them out of hospital where possible?
- ◆ How do we best measure outcomes and link to capacity management?
- ◆ What is optimal mix of clinics and outpatient services and who should manage them?



Who Should Participate?

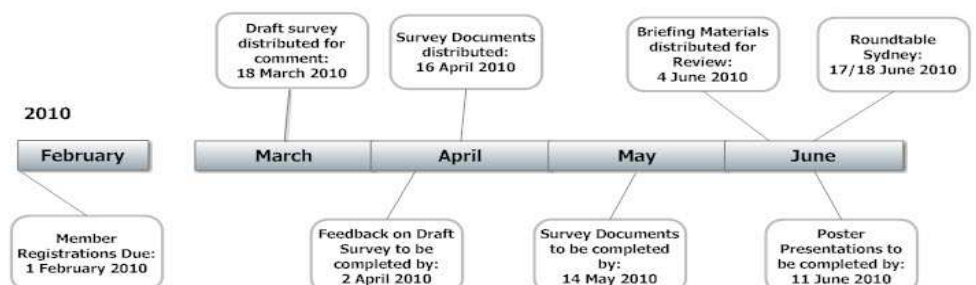
This Roundtable is intended to be a high level review of ambulatory care services with a particular emphasis on integrating these services into the healthcare network, transitioning patients and measuring outcomes. Please identify a cross disciplinary team made up consisting of an Executive Sponsor, your director of ambulatory care, chronic disease clinician, and key staff who are involved with transitioning patients to the community. Delegations will be limited to five persons per organisation.

The Health Roundtable will:

- ◆ Extract casemix and activity data to support the meeting
- ◆ Liaise with executive sponsors to identify key background information
- ◆ Collate and analyse survey responses
- ◆ Facilitate workshop discussions
- ◆ Distribute meeting materials and outcomes
- ◆ Encourage collaboration amongst teams on action items from the meeting.

Improving Ambulatory Care Services Timeline

Responsibilities of The Health Roundtable



Member Responsibilities



Improving Financial Measurement, Management and Accountability

19/20 August 2010 Sydney

(Meeting Code HRT1012)

Key Benefits

- ◆ Quickly determine how your financial practices compare with your peers
- ◆ Share what you are doing well with your colleagues
- ◆ Identify innovations that may assist you to improve
- ◆ "Pinch with pride" ideas from fellow members

This Roundtable will focus on how to better *measure* your inputs and outputs, to *involve* clinicians in financial management, and to *reward* financial success in a public hospital environment



Key Issues to Discuss:

- ◆ How to *achieve mandated efficiency savings*
- ◆ How to *involve clinicians* in financial management
- ◆ How to *capture/convert indirect savings to spendable dollars* ('light green dollars to dark green dollars')
- ◆ Share key *productivity measures and data* for financial management
- ◆ Share ways to *access funds* for capital projects/replacing aging equipment /buildings

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Who Should Participate?

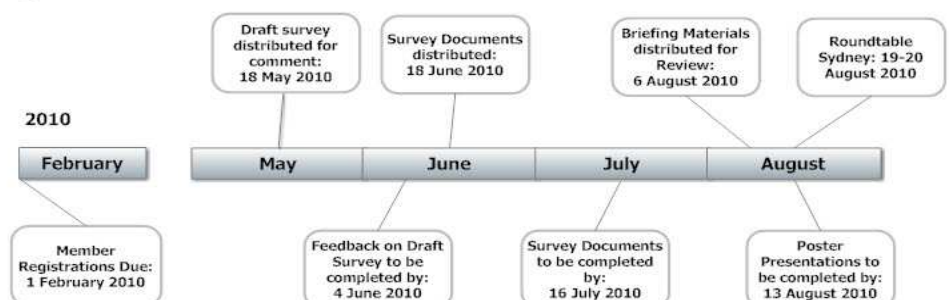
This Roundtable is intended to be a high level review of financial issues facing senior hospital management with a particular emphasis on engaging clinicians in the process. Please identify a cross disciplinary team made up of, at least, a senior financial director, along with a senior clinical director, as well as your executive sponsor. Delegations will be limited to five persons per organisation.

The Health Roundtable will:

- ◆ Extract casemix and costing data to support the meeting
- ◆ Liaise with executive sponsors to identify and survey key background information
- ◆ Collate and analyse survey responses
- ◆ Facilitate workshop discussions
- ◆ Distribute meeting materials and outcomes
- ◆ Encourage collaboration amongst teams on action items from the meeting

Timeline -- Improving Financial Measurement, Management and Accountability

Responsibilities of The Health Roundtable



Member Responsibilities



Reducing Clinical Incidents

14/15 October 2010

Melbourne

(Meeting Code HRT1015)

Key Benefits

- ◆ Quickly identify which patient safety initiatives are producing the best results
- ◆ *Share what you are doing well with your colleagues*
- ◆ Understand opportunities for improvement in your organisation
- ◆ "Pinch with pride" ideas from fellow members

Participants in this Roundtable will identify key issues and improvements in patient safety, based on the latest results from initiatives across Australasia, the UK, and the USA



Key Issues to Discuss:

- ◆ How to reduce harm to patients from deterioration, high-risk medication, and long-stay hospitalisation
- ◆ How to reduce recurrence of clinical incidents
- ◆ How to track and maintain compliance with key practices, such as hand washing, observations, medication delivery, and "care bundles"
- ◆ Share techniques for reviewing and acting on mortality data trends

Who Should Participate?

This Roundtable provides the opportunity for your executive team to share issues and insights on patient safety with others across Australia and New Zealand.

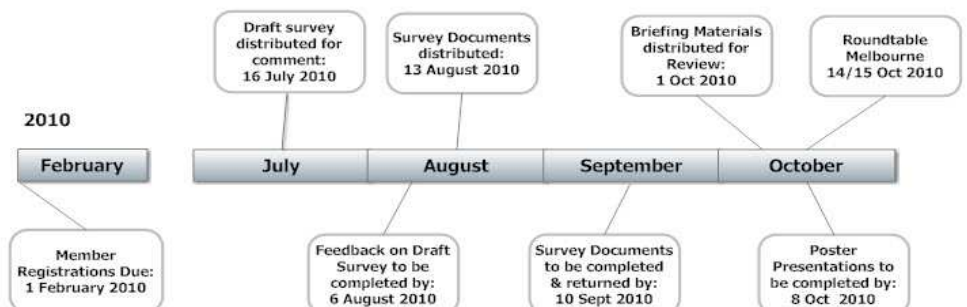
Your senior executive team (CEO, Nursing, Medical, Allied Health, and Safety/Quality Director) together with a clinician who has implemented significant innovations in patient safety should plan to attend. Delegations will be limited to five persons per organisation.

The Health Roundtable will:

- ◆ Extract casemix and mortality data to support the meeting
- ◆ Liaise with executive sponsors to identify and survey key background information
- ◆ Collate and analyse survey responses
- ◆ Facilitate workshop discussions
- ◆ Distribute meeting materials and outcomes
- ◆ Encourage collaboration amongst teams on action items from the meeting.

Timeline -- Reducing Clinical Incidents

Responsibilities of The Health Roundtable



Member Responsibilities

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